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UNITED STATES PATENT AND TRADEMARK OFFICE

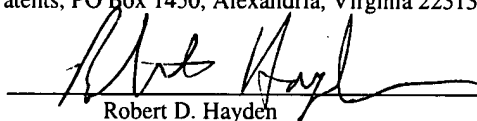
APPLICANT: John M. Mela
SERIAL NO.: 09/820,429
CONF. NO.: 5043
FILING DATE: March 28, 2001
TITLE: Bounceback Detection in Online Product Configuration
EXAMINER: M. Thein
ART UNIT: 3625
ATTY. DKT. NO: PA2375US (21113-05687)

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AMENDMENT C

Sir:

In response to the Final Office Action mailed on January 14, 2004 (paper #17), please amend the above-identified application as follows and consider the following remarks. A Notice of Appeal is submitted herewith.